

As a company Policy MTM Italia s.r.l is committed to:

- Implement, maintain and improve its Management System in order to meet customer requirements and ensure effective process control, taking into account the objectives of improving the safety and health of workers;
- Orienting the management system towards continuous improvement in order to seek excellence for its services and activities, safeguarding the fundamental aspect of customer satisfaction;
- Ensure compliance and conformity with mandatory regulations concerning the activities managed and the aspects of health and safety in the workplace;
- Caring for the education, information and training of personnel involved in the management of services and processes;
- Ensuring the use of state-of-the-art equipment, machinery and tools and their constant maintenance and control;
- Pursue the objective of guaranteeing the health and safety of workers by aiming to prevent accidents at work.

In order to continuously improve its activities, MTM Italia s.r.l pursues the following objectives:

- To guarantee customers the quality of the services offered in compliance with the requirements defined by the customers and the relevant mandatory regulations;
- To understand customers' needs, also providing suggestions and proposals to improve the characteristics of the services and their expectations;
- Aim for efficient management of all phases of the work, ensuring that staff are motivated and made aware of their responsibilities, seeking a relationship of cooperation with suppliers, and carefully selecting and monitoring external companies to whom the work is entrusted;
- To promote staff awareness of and responsibility for the importance of continuous improvement and achieving the objectives set by the company, to guarantee the continuity and sustainability of the company in the market;
- Continuously encourage, through education and training, the improvement of staff skills, including those relating to the correct application of the MS;
- Pursue the improvement objectives, defined annually, by planning their achievement, defining effectiveness and efficiency indicators, ensuring their ongoing monitoring, and managing periodic controls of the MS;
- constantly detecting problems, deviations, non-conformities, and areas for improvement, to initiate actions to correct and adapt the MS;
- to maintain a working environment, plant, machinery, and equipment suited to the company's quality requirements and to guarantee the health and safety of workers;
- Management assumes responsibility for the application of this Company System Policy and for motivating staff to achieve the objectives set out therein, each according to their skills and responsibilities.

To achieve these objectives, MTM Italia s.r.l has developed a Management System in compliance with the UNI EN ISO 9001.2015 standard, integrated with a Management and Organization Model 231, in accordance with Legislative Decree 231/01 and subsequent amendments and additions and article 30 of Legislative Decree 81/08 and subsequent amendments and additions which it undertakes to maintain and develop with a view to Continuous Improvement.

Date: 29/05/2024

Head of Management